The Pennsylvania Department of Human Services (DHS) is committed to serving vulnerable populations every day, and that commitment will not stop in the face of an emergency. On March 20th, we issued guidance for entities licensed by the following DHS program offices:

a. Office of Developmental Programs (ODP)
b. Office of Children, Youth and Families (OCYF)
c. Office of Child Development and Early Learning (OCDEL)
d. Office of Mental Health and Substance Abuse Services (OMHSAS)
e. Office of Long-Term Living/Bureau of Human Service Licensing (BHSL)

In the March 20th guidance, we indicated that from March 16th to March 30th, DHS will not be conducting any annual licensing inspections.

This guidance is updated such that that DHS will not be conducting any annual licensing inspections until Governor Wolf lifts the current Proclamation of Disaster Emergency for COVID-19 or until such other time set by DHS.

Licensing staff will continue to investigate incidents and complaints during this time period.

As you have questions, please contact your regional licensing representative. DHS staff continue to work during this time period, and you should contact the regional office using their phone number or email. Notification will be provided when DHS resumes conducting annual inspections.